



Installation and User Guide

fring version 4.5

For Nokia S60 3rd edition (Symbian 9)

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Introduction

About fring

fring™ is a mobile internet service & community that enables you to interact with your friends on-the-go, including free voice and video calls, live chat with fring users, as well as other networks.

fring also lets you make affordable local and international calls to landlines and regular cellular numbers using fringOut™. By using fring, you'll not only make your phone more useful, you can also save money.

This guide will help you get started.



Figure 1 – fring buddy List

Hardware requirements

In order to use fring on your Symbian device, you will need:

- A Nokia S60 handset.
- **Optional:** Internet GPRS, EDGE, 3G data connection (Not a WAP connection) on your mobile handset.
- **Optional:** Wi-Fi connection. If you are using a handset with Wi-Fi capabilities, you can choose to use a Wi-Fi access point to connect to the fring network. Using fring via a Wi-Fi access point means the data is transferred by Wi-Fi, and does not use your data plan.

Notes:

To initiate a call to a landline (or a non-fring user) using fring, make sure to purchase fringOut or SIP credits.

Using fring

Getting started

Registering to fring

Once the installation is complete, you are now ready to select your fring User ID and password.

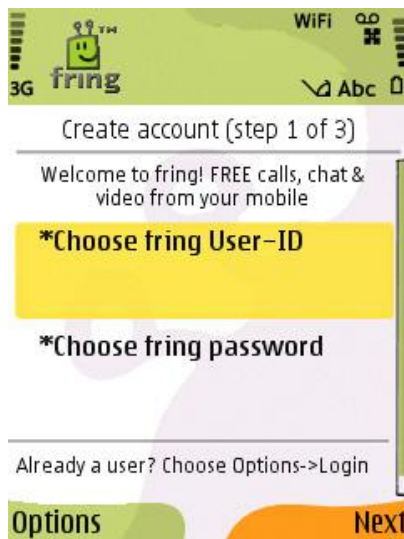


Figure 2 - Registration Screen

If you have already registered with fring, Go to **Options** -> **Login** and enter your existing credentials to log in (If you forgot your password you can use the password retrieval '**Click here**' link at the bottom of this page):



Figure 3 - Existing user login

If this is your first use of fring, please choose your fring User ID and Password, and select **'Next'**.

Follow the instructions on the following screen:



The screenshot shows a mobile application interface for creating a fring account. At the top, the status bar shows '3G', 'fring' logo, 'WiFi', and 'Q.D'. Below the status bar, the title 'Create account (step 2 of 3)' is displayed. The main heading is 'Create your fring profile'. The form contains the following fields: a yellow box for '*Your name', a field for 'Int'l phone number' with a '+' icon, a field for 'Email address', a field for 'Mood text', and a section for 'Add photo' with a placeholder image. Below these fields is a checkbox labeled 'I agree to receive periodically updates from fring' which is checked. At the bottom, there are two buttons: 'Options' and 'Next'.

Figure 4 – Account setup

The registration screen allows you to select your user-ID and the password you will use to access your fring account.

The Email address isn't required, but is needed to retrieve your password in case you will lose it.

You can also fill your phone number (international format) for password retrieval via SMS and for your friends to be able to find you in the fring network.

Finally, read the **'User License Agreement'** by clicking the **'User license'** link, mark the check box next to it and Press **'Next'** to complete the registration and start using fring.

Address book importing

After the registration process, you can choose whether or not you'd like fring to import your contacts, and to automatically find fring users according to your handset's address book.

The 2 features are enabled by default. You can disable them at any point by pressing:
Options > Go to > Add-ons > Address book

Your fring buddy list



Figure 5 – Buddy list

All of the contacts from your handset automatically appear in your buddy list, in addition to the contacts from your selected VoIP services (e.g., GTALK). Within your buddy list you can:

- Search through your buddy list
- Make a fring call
- Initiate a chat
- Invite a friend
- Dial a number
- Search for a fring contact
- Remove a fring contact
- Show or hide your handset contacts in your fring buddy list

Note: If you delete or update a contact in your handset's buddy list, the details will be automatically updated in your fring Contacts.

Statuses

The following statuses are displayed in the buddy list:

	On a call
	Unread chat event
	Available / Online
	Busy
	N/A
	Offline

Making calls

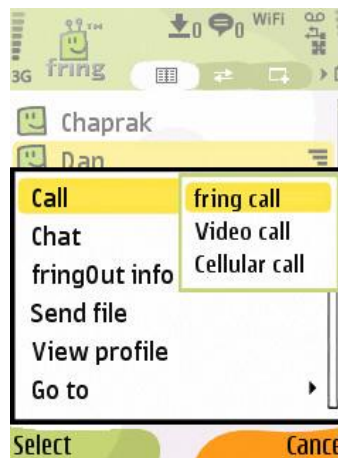


Figure 6 – Call menu

fring lets you make all of your calls directly from the fring main screen by importing all of your phone contacts to your fring's buddy list.

Searching your buddy list

You can browse your buddy list to find contacts quickly.

➤ To find a contact:

Start typing the name of your contact.

The list is filtered according to the characters you have typed.

Making a voice call to a buddy list contact

➤ **To call a Contact:**

1. Choose the user-id of the person you want to call and check that the user is online.

Press the green button on your phone

2. After a short time, a dialing sound is heard. If your contact answers the call, your screen will display the name of the contact and a "Call in progress" message.



Figure 7 – Call in progress

During a call, the following options are available:

- **Options** – allow you to end the current call by choosing 'Hang-up' or to navigate through the tabs by choosing 'Go to'.
- **Navigate left or right** – continue an open chat session or navigate to your buddy list.
- **Volume control** – use the joystick **up** and **down** to control the volume level of the incoming voice.
- **Loudspeaker** – turn the loudspeaker on and off (Not available on Symbian 9.1 devices).

When you are finished with your conversation, press the **red button** on your phone

Making a voice call to phone numbers

➤ To make a call to a phone number:

1. Choose a contact in your address book and press **Options** using your left soft key.
2. From the **Call** submenu, choose **fringOut\SIP\cellular call**, depending on the calling method you prefer.

Notes:

To initiate a call to a landline (or a non-fring user) using fring, make sure to purchase fringOut or SIP credits.

Making a Video call

Video calls are currently supported for fring contacts using handsets which are supported for video calls.

➤ To initiate a Video call:

1. Open the buddy list, choose a fring contact you wish to call and select **Options > Call > Video call**.

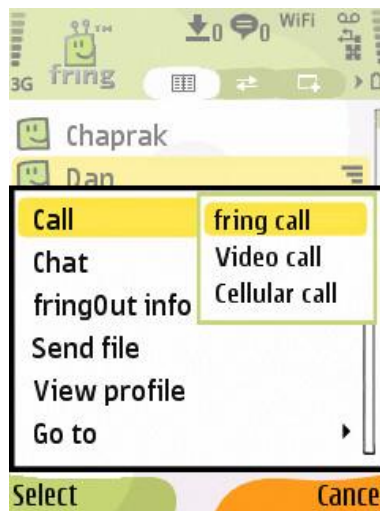


Figure 8 – Initiate call

2. On your screen you can see the call screen.

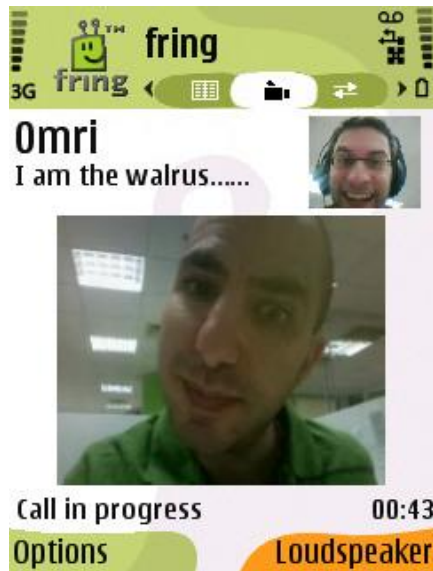


Figure 9 – Video Call screen

During a Video Call, the following options are available:

- **Options** – allow you to end the current call by choosing 'Hang-up' or to navigate through the tabs by choosing 'Go to'.
- **Navigate left or right** – continue an open chat session or navigate to your buddy list.
- **Volume control** – use the joystick **up** and **down** to control the volume level of the incoming voice.
- **Loudspeaker/Handset** – turn the loudspeaker on and off.

When you are finished with your Video call, press the **red button** on your phone

Receiving calls in fring

You can accept calls from your contacts. If you're using a SIP service, you can also receive calls from phone numbers.

➤ To receive a call in fring:

A call screen appears including the nickname or phone number of the caller. Note that incoming video calls are marked as so.

Press the **green button** on your handset.



Figure 10 – Incoming Video Call

Chatting

fring lets you chat with your contacts using instant messaging. You can chat with one or more of your contacts simultaneously.

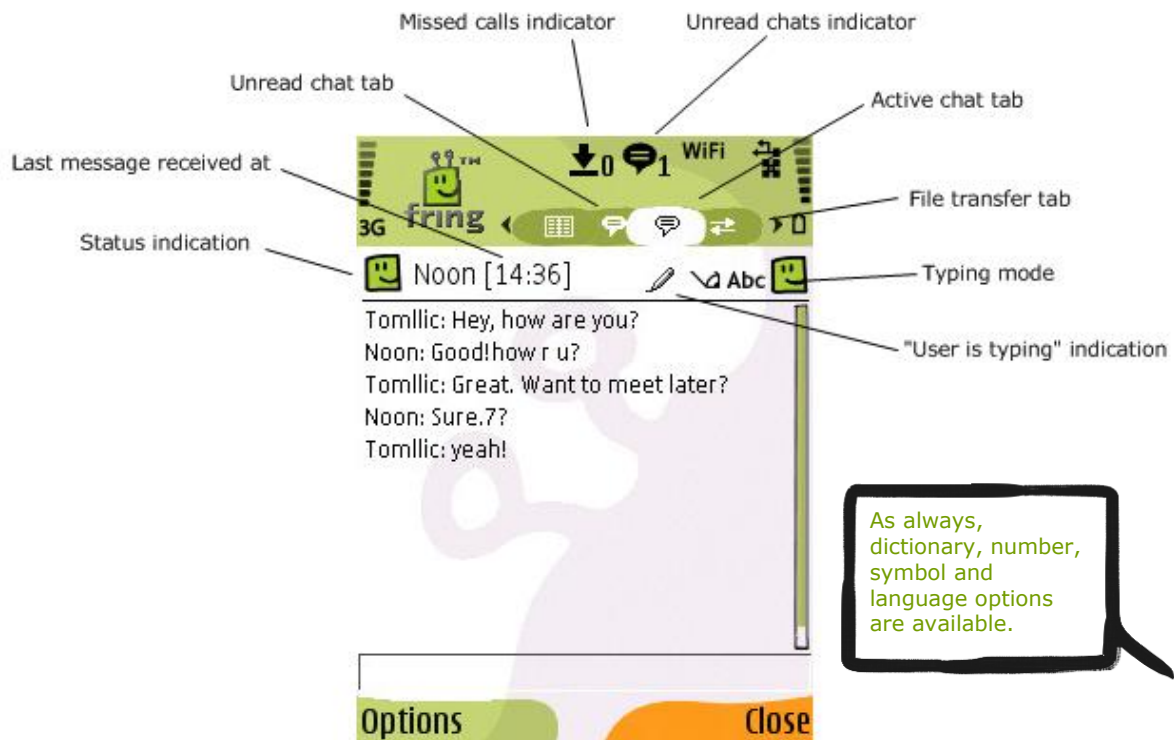


Figure 11 – Chat screen

➤ **To initiate a chat:**

1. From your buddy list, select the contact you want to chat with and press **Options** using the left soft key.

Tip: for easy access to the chat screen you can change the default "joystick in" action, see the **Personalize** section in this guide.

2. Select **Chat** from the Options menu.

The chat screen appears.

In the text entry area, write your message and press your joystick in to send the message.

Exit fring

When you open fring, you are automatically signed in to fring and your other Add-ons.

➤ **To exit fring:**

1. Press **Options** using the left soft key.
2. Select the **Exit** option.

You are signed out of fring.

fringOut

fringOut allows users to call any phone number for almost-free. fring users can call landlines and mobile phones from 1c/minute.

Sign in to fringOut

To Sign in to fringOut for the first time, go to **Options -> fringOut info**:

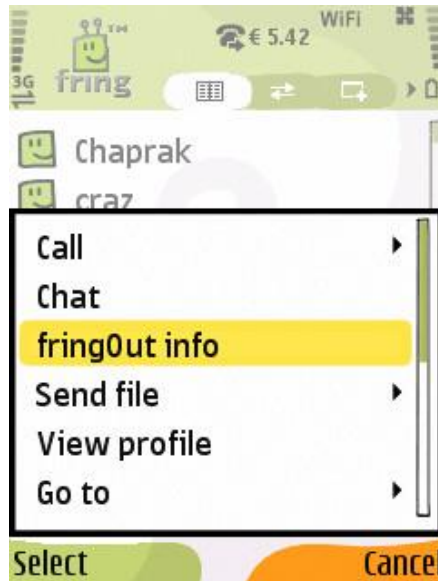


Figure 12 – Mobile Self Care

You will now be redirected to the fring mobile **Self Care** system:



Figure 13 – Mobile Self Care

When you see this screen this means you are logged in to fringOut.

In order to use fringOut you'll need to purchase some fringOut credit. Purchasing fringOut credit can be done either via your mobile phone or through our website. The next part of the guide will explain how to purchase fringOut credit via fring on your mobile phone. To purchase credit through our website, please refer to this part of the guide.

Purchase credit

To purchase credit, go to the **Buy credit** tab:



Figure 14 – Buy credit screen

Select the amount of credit you would like to buy and the payment method, and press **Next**.

Please note: currently, the only payment method available from the mobile self care is by using your credit card. If you have a PayPal account and you prefer to use it, you can purchase credit from our website.

Next, fill in your details and press **Submit**:

Item Name	Unit Price	Quantity	Sub Total
Item	10.00 EUR	1	10.00 EUR
Total tax			0.00 % (0.00 EUR)
Grand Total			10.00 EUR

Enter your details: (Required fields are marked with *)

First Name *

Last Name *

E-mail *

Address *

Select your payment method: **Credit Card** ▼

Cardholder name *

Card Number *

Expiration date *

CW2 * ?

Back **Submit**

[Terms and Conditions](#) [Privacy Policy](#)

0 0k

Figure 15 – Credit card details

Please note: **CW2** is the 3 digit number at the back of your credit card.

fring will execute your transaction. Please read the **Terms and Conditions** and the **Privacy Policy**.

fring your friends, mobile

Your transaction is being executed. Please do not click back, refresh or close your browser.

[Terms and Conditions](#) [Privacy Policy](#)

0 0k

Figure 16 – Payment

When the purchase is complete you will get a confirmation screen:



Figure 17 – Payment confirmation

You are now ready to make your first fringOut call!

Making a fringOut call

Using fringOut you can either make calls to your phone contacts or dial a number which is not on your buddy list.

Making a call to a phone contact

To make a fringOut call, highlight a **phone** contact and select **Options -> Call -> fringOut call**.



Figure 18 – Highlighted phone contact



Figure 19 – Initiate a fringOut call

Make sure you are using the international format and press **OK**.



Figure 20– initiate a call



Figure 21 – Call starting

Calling someone not in your buddy list

To call a random number, highlight the **fring test call** buddy and select **Options -> Call -> fringOut call**.

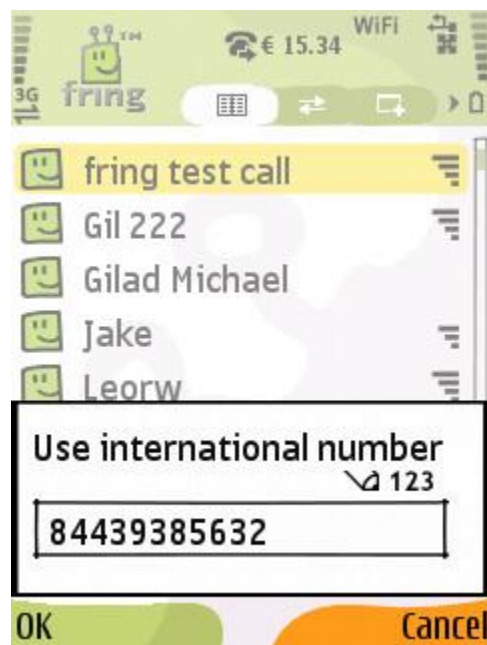


Figure 22 – Call a random number

Options and settings

Profiles

My profile

Fring allows you to access and change your profile and the information available to your fring contacts through their buddy lists.



Figure 23 – My profile

To start editing your profile, click on **Options > My profile > Edit my profile > Options >** and choose **Update picture / Update mood text / Change nickname**.

Contacts' profile

If you want to view one of your contact's profiles, highlight the buddy in the buddy list and click on '**View Profile**'.

Signing In to an Add-On

You can subscribe for Add-ons or sign-in as a different user at any time. When you're signed in to an add-on, you'll be able to see all the networks' buddies in your fring buddy list and chat with them.

➤ **To subscribe to an Add-on or to sign-in as a different user:**

1. Navigate to the Add-ons Tab by pressing the right arrow on your handset or by choosing **Options --> Go to --> Add-ons**.

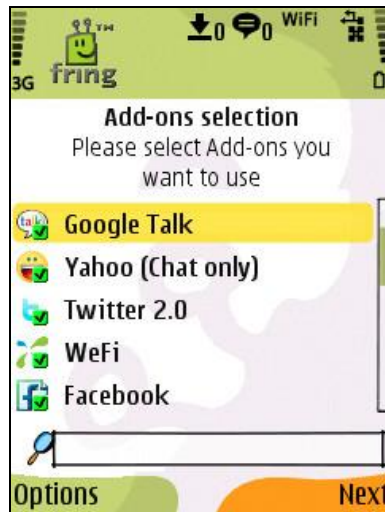


Figure 24 – Add-on Selection

2. Navigate between the options using the up and down arrows on your handset. Choose the Add-on from the list and press the joystick in.
3. Follow the process defined in the **Adding and managing Your Add-Ons – (optional)** section in this guide.

Adding a SIP Service

If you have an account with a SIP provider, you can also use it on fring.

➤ **To add a SIP service:**

1. Navigate to the Add-ons Tab by clicking **Options** > **Go to** > **Add-ons**

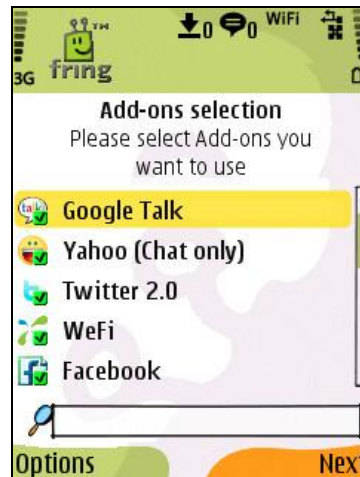


Figure 25 - Service Selection

2. Navigate between the options using the up and down arrows on your handset. Choose **SIP** from the list (press your joystick in to select items in the list).

The following screen appears:



Figure 26 - Select SIP Service

3. Choose your SIP provider from the list. If your SIP provider is not listed, choose **Other**.

The following screen appears:



Figure 27 – SIP Service Setup

4. Enter your SIP credentials and press **Subscribe** using your left soft key.

You are logged into your SIP Service and should now be able to make outgoing calls through your SIP provider.

You have successfully completed the registration and added the Add-Ons you chose. You are now ready to make your first call.

History tab

The history tab keeps a record of every incoming or outgoing voice event in fring. To view the history tab, choose **Options**, click on **Go to** and select **History**.



Figure 28 - History Tab

The icons on the left side represent the following events:

-  **Outgoing call** (blue up arrow)
-  **Missed call** (red down arrow)
-  **Incoming call** (green down arrow)

Note: If you have chosen to display your phone contacts in fring, voice events from your phone also appear in the history tab.

The **Options** menu in this screen allows you to:

File transfer

fring enables you to exchange files with your contacts.

- **To send a file from your handset to one of your contacts:**
 1. From the buddy list, select the contact you want to send the file to and press **Options**.
 2. Select **Send file** and the file type you wish to send (Image, Video, Audio or browse your handset for a different type)

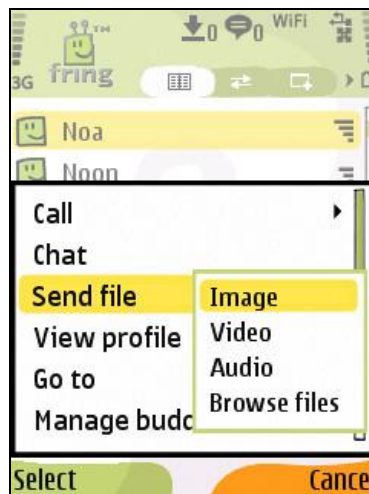


Figure 29 – Send file manu

3. Select the file you wish to send.
4. At that point, the other side should approve the transfer. If accepted, the file transfer status will be shown in the **Transfers tab**.



Figure 30 – Transfers tab

Connectivity settings

The connectivity settings menu can be found in the general settings menu, which is accessed by pressing '**options**' > '**settings**'. It includes all the preferences regarding your internet connection.

Change connection

- **To manually change your fring connection**
 1. Select **Options** > **Change Connection** or **Options** > **Settings** > **Connectivity** > **Change Connection**.
 2. You can choose your desired Access point from the results.

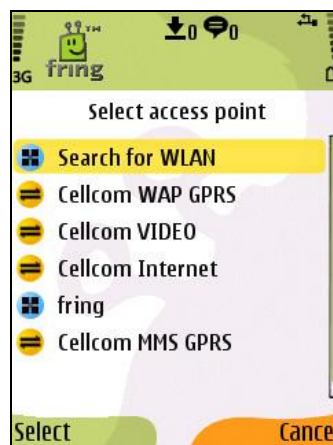


Figure 31 – Select access point

Note: If fring is unable to connect using the chosen Access point you'll have an option to let fring search automatically for the best access point from the phone's list.

Available WLAN networks

- **To search for available Wireless LAN on fring:**
 1. Select **Options > Settings > Connectivity > Search for WLAN**.
 2. You can then choose your desired WLAN from the results.

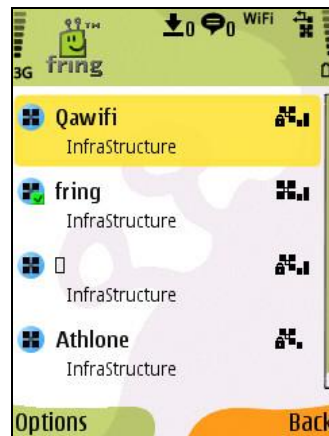


Figure 32 – Available WLANs

3. Choose the WLAN which you would like to use and press **Options > Select** with your left soft key. If the WLAN network is secure, you will be required to enter a pre-shared key.

Note: If the connection is not confirmed, you can select a different access point.

Settings

Under the connection settings menu you can choose whether you'd like fring to be restricted to one type of connection (ex. "Wi-Fi only") or 'Always ask' which connection you'd like to use when fring is opened.

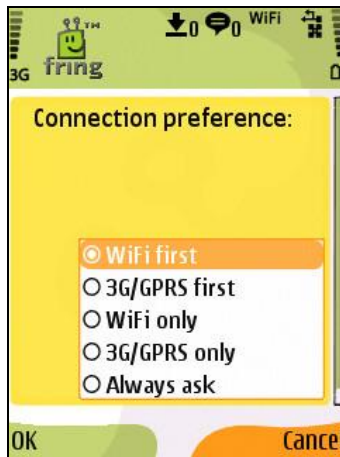


Figure 33 – Connection preference

Access Point Group

The AP-Group Management stores a list of Access Points you would like to use repeatedly. This option allows you to easily prioritize the way fring connects to the internet. If you've successfully connected to fring using a specific Access point, you can choose whether you'd like to add this Access point to the group. In the AP group you can click on '**Options**' → '**Move down/up**' to change the priority of a specific Access point.



Figure 34 – Access point group

Privacy settings

You can change a few privacy settings in the following menu:

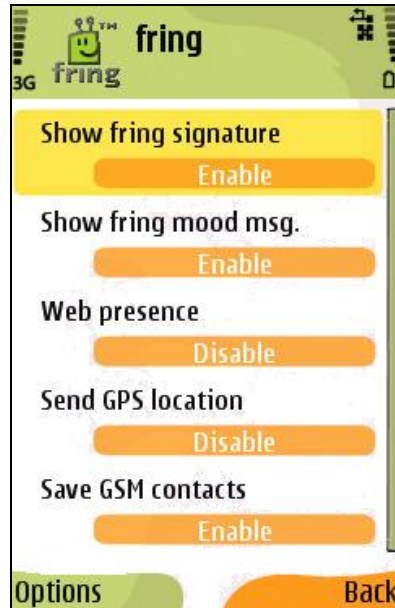


Figure 35 – Privacy settings

1. **Show fring signature** – fring adds periodic signature to your MSN/Google talk messages to let your friends know that you're using your mobile on fring and therefore typing slowly. If you disable this here the signature will not appear.
2. **Show fring mood msg.** – Once you're logged in with your MSN/Google talk on fring your mood message will be changed so your friends will know that you're on fring. You can disable this feature here.
3. **Web Presence** - If enabled, other users will be able to see your fring real-time presence status (Online/Offline/In a call/ etc) on the web. To use this feature, you must also generate yourself a widget at www.fring.com/fun/fringme
4. **Send GPS location** (Available on GPS enabled handsets only) - If enabled, fring will use your GPS to track your location and send it to the web through your internet connection. This information will be visible through your web widget.
5. **Save GSM contacts** – If enabled, fring will notify you when your phone contacts become fring users. Disabling this option will prevent fring from notifying you about contacts that become fringsters.

Personalize settings

Allow you to modify personal options:

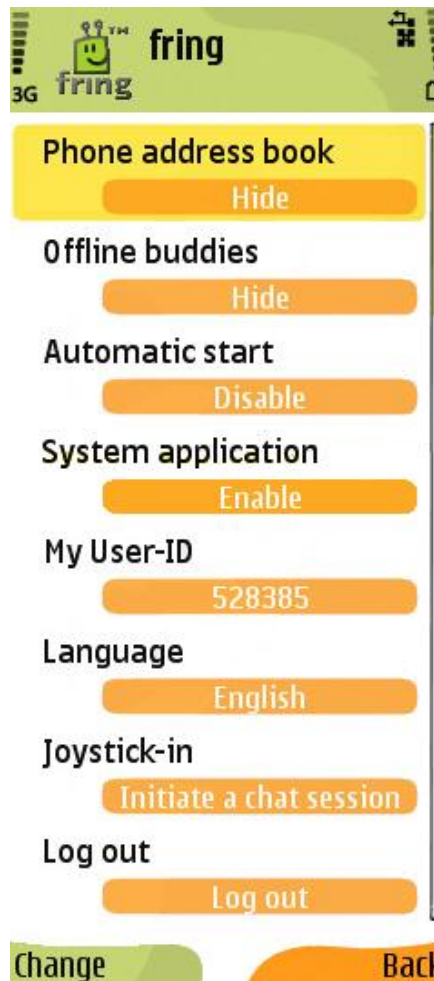


Figure 36 – Personalize setting

1. **Phone address book** - Showing and hiding your phone contacts.
2. **Offline buddies** - Showing and hiding your offline buddies.
3. **Automatic start** - allows you to choose whether you'd like fring to open automatically when you start your handset.
4. **System application** - When enabled fring will act as a system application.
5. **Language** - Change fring's language from the available languages in the list.
6. **Joystick-in** - Choose the default "Joystick-in" action (Chat or Call).
7. **Log out** - Log out of your fring account (to sign in as a different fring user or to create a new fring account).

Thank you for becoming a fringster... We welcome your comments and suggestions and hope you enjoy fring!